

TCP Pilot Program Agreement

Effective Date

August 1, 2026

1. Purpose

The TCP Pilot Program provides a limited group of contractor organizations with early access to The Contractor Platform ("TCP") before broad public availability.

The purpose of the Pilot Program is to:

- Validate real-world workflows
- Identify bugs and usability issues
- Improve platform stability
- Gather feedback from contractors
- Shape future product development

By participating in the Pilot Program, you acknowledge that TCP is still under active development and that your feedback will help influence the future direction of the platform.

2. Pilot Participation

Participation in the TCP Pilot Program is limited.

Organizations may apply to participate, but acceptance into the Pilot Program is at TCP's sole discretion.

TCP intends to onboard participants in phases to help ensure a successful rollout and support experience.

Participation may be limited based on:

- Pilot capacity

- Product readiness
- Contractor fit
- Geographic considerations
- Other operational factors

Organizations that are not immediately accepted may be placed on a waitlist and invited as additional pilot openings become available.

3. Voluntary Participation

Participation in the Pilot Program is voluntary.

Organizations may leave the Pilot Program at any time.

TCP may remove organizations from the Pilot Program at its discretion, including for:

- Violation of applicable agreements
- Misuse of the platform
- Inactivity
- Failure to cooperate with reasonable pilot requirements
- Program capacity limitations

Organizations removed from the Pilot Program may be replaced by waitlisted participants.

4. Pilot Pricing

Pilot participants may receive discounted pricing during the Pilot Program.

Current pilot pricing, promotional offers, and subscription terms will be communicated separately by TCP.

Unless otherwise stated:

- Pilot pricing is temporary
- Pilot pricing does not create a permanent discount
- Pilot pricing may expire at the conclusion of the Pilot Program
- Standard pricing may apply following the completion of the Pilot Program

Organizations that cancel participation may lose access to pilot pricing and promotional offers.

5. Product Status

TCP is pilot software.

Participants acknowledge that:

- Features may change
- Features may be added, modified, or removed
- Bugs may exist
- Errors may occur
- Performance issues may occur
- Temporary outages may occur
- Documentation may be incomplete

TCP makes no guarantee that any current feature will remain unchanged during or after the Pilot Program.

6. Real-World Usage

Pilot participants are expected to use TCP in real business operations whenever practical.

Real-world usage provides valuable feedback that helps TCP improve workflows, usability, reliability, and product-market fit.

Organizations remain responsible for maintaining appropriate business records and operational processes during the Pilot Program.

7. Feedback & Product Development

Pilot participants agree to provide reasonable feedback regarding their experience using TCP.

Feedback may include:

- Surveys
- Feature requests

- Bug reports
- Interviews
- Onboarding discussions
- Product feedback sessions

TCP may provide periodic feedback forms or surveys during the Pilot Program.

Bug reports may be submitted through available feedback tools within the platform.

TCP may use feedback, suggestions, recommendations, and ideas provided by participants to improve the platform without compensation or attribution.

8. Support & Onboarding

Pilot participants may receive enhanced support during the Pilot Program, including:

- Founder-led onboarding
- Direct communication with the TCP team
- Email support
- Product guidance and assistance

Support processes may evolve as TCP develops and scales.

TCP does not guarantee specific response times during the Pilot Program.

9. Data & Exports

Organizations retain ownership of their business data in accordance with TCP's Terms of Service and Privacy Policy.

Organizations may request a data export in a format supported by TCP.

Data exports may be subject to technical limitations, administrative review, or processing time requirements.

10. Transition to Public Availability

The Pilot Program is considered part of TCP's launch process.

TCP does not anticipate a separate product relaunch following the Pilot Program.

At TCP's discretion, the Pilot Program may conclude when the platform reaches sufficient stability, functionality, and readiness for broader public adoption.

Organizations that remain active at the conclusion of the Pilot Program may continue using TCP subject to applicable subscription plans, pricing, and agreements.

11. Relationship to Other Agreements

Participation in the Pilot Program does not replace TCP's:

- Terms of Service
- Privacy Policy
- Automation & AI Consent Agreement
- Other applicable agreements

All such agreements remain in effect.

12. Acknowledgement

By participating in the TCP Pilot Program, you acknowledge that:

- TCP is under active development
- Features and functionality may change
- Bugs and service interruptions may occur
- Your feedback helps shape the future of the platform
- Participation is voluntary
- TCP may modify or conclude the Pilot Program at its discretion
- Continued use of TCP remains subject to applicable agreements